



Illinois Student Assistance Commission

The Illinois Student Assistance Commission (ISAC) is pleased to announce the launch of a newly-redesigned call center for **students** and **parents** who are looking for answers about going to college. Building on the theme of *Before College, During College, and After College* (from the website collegeillinois.org), the comprehensive design of the new ISAC Call Center ensures that callers' questions can be answered in one place, regardless of the stage in the college experience. The call center is staffed by individuals experienced in all areas of planning and paying for college.

The Illinois Student Assistance Commission Call Center replaces what was previously known as the College Zone Counselor Unit. While the toll-free number for parents and students remains the same, the e-mail address has changed.

Phone Number: 800-899-4722
E-Mail Address: isac.studentservices@isac.illinois.gov