# workNet DuPage Young Adult WIOA Program FAQ

For students unsure of their next steps after high school, workNet DuPage opens the door to career possibilities. Through free career exploration and coaching, paid internships, and training grant opportunities, young adults ages 17–24 can discover their path and build a strong future. This FAQ sheet is designed to help counselors and teachers connect students to the support they need to get started.

#### Who We Are

workNet DuPage is DuPage County's American Job Center, providing free career and employment services to job seekers. Through the Make Your Way program, we help young adults ages 17–24 prepare for careers through career exploration, training grants, and paid work experience.

#### Who We Help

**Short-term Services** are open to the public, please see How We Help.

## To qualify for long-term services, one must meet WIOA eligibility requirements:

- Age 17-24 at time of application
- Authorized to work in the U.S.
- Selective Service (if applicable)

#### AND one of the below

- Did not complete high school
- Pregnant/Parenting
- · Justice impacted
- Unstable housing
- Individuals with a disability (IEP, 504, under a doctor's care)
- In foster care/aged out of foster care
- Struggling to make household ends meet

#### **How We Help**

### Short-term Services Open to the Public:

#### **Career Exploration**

- Attend a Make Your Way Career Chat session
- Career Planning
- Career assessments to identify interests and strengths
- Company tours
- · Resume reviews

### Long-Term Services Paid Internships

- Hands-on experience in a real work setting
- Earn while gaining professional skills

#### WIOA Training Grant Opportunities (Up to \$10,000)

- Advanced Manufacturing
- Healthcare
- Auto Mechanic, HVAC, Massage Therapy, and much more...

#### **Job Readiness**

- Resume writing
- Interview prep
- Job search strategies
- Support through employment and beyond



#### **Additional Information**

**Is there a cost?** No. Services a completely free funded through the federal Workforce Innovation & Opportunity Act "WIOA"

Can the workNet DuPage Career Center get me a job? No, we are not a staffing agency and do not directly get people hired into new jobs. We help job seekers develop a job search skills and career plan and provide support until they start a job.

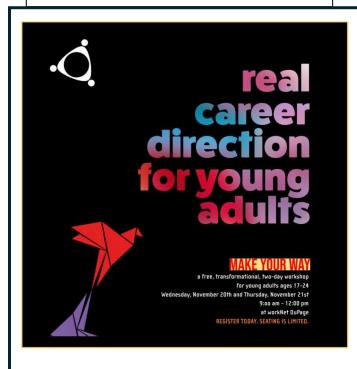
Are these services available for individuals with an IEP or a disability?

Yes. The team is experienced in working with individuals who have an IEP or disability. Please see How We Help.

Does workNet DuPage provide on-thejob coaching and support services?

While we do not offer on-the-job coaching or support services, we are happy to provide referrals to agencies that specialize in these areas.

Can a student in a transition program qualify for WIOA services? To ensure the best support and access to resources, it's recommended that students apply for WIOA services after they have finished their transition program



## Want Help Starting Your Career Journey?

Interested in learning more about career exploration and support, job search tips, or how to land your first job?

Visit worknetdupage.org

Attend an upcoming **Make Your Way Career Chat session**—a free, casual way to ask questions and get support!

